

## 飞印® 重要信息声明

### 飞印硬件产品有限质保条款



### 简体中文

#### 飞印硬件产品有限质保条款

本条款介绍了广州市粤嘉计算机科技有限公司（Guangzhou Yuejia Computer Tech Ltd.）（下称“粤嘉科技”）所提供的产品质保事项，包含了原始购买者可享受的服务和支持的有关信息。

“飞印硬件产品有限质保条款”仅适用于您为自己使用而向粤嘉科技授权代理商和分销商购买的飞印品牌的硬件产品，并且不得转售。售后服务质保期限从购买之日起计算，根据您购买凭证上所标识的日期开始计算，除非粤嘉科技以其它书面的形式通知您。

在质保期内出现质量问题，粤嘉科技对您负有的全部责任以及您所享有的全部补偿权利将限于维修或更换硬件（由粤嘉科技选择），您需要提供坏件、质保卡及销售发票原件（或复印件），若缺失其中一项，致使粤嘉科技无法准确判断您的详细信息及产品硬件的故障，粤嘉科技将暂停处理，直至您与粤嘉科技联系并重新提供缺失物品。由此带来的时间延迟及不便，粤嘉科技不承担任何责任，并且粤嘉科技将不承担您缺失物品补寄所产生的运费。

若您自购买之日30天内提交返修申请，返修过程中产生的所有运费由粤嘉科技承担；若您自购买之日起已经超过30天，但仍在质保期限内提交返修申请，您仅承担发货运费，粤嘉科技免费寄还产品。若返修件经检测非商品本身质量问题，则返送运费由您自行承担。

粤嘉科技可以选择使用新的、修理过或用过的可以正常工作的零件来修复或更换任何硬件产品。更换后的硬件产品的质保期为原质保期的剩余期限或30天（以较长者为准），或者您所在司法辖区所适用的任何其他期限。

产品质保不包含因以下情况所导致的故障或损坏，粤嘉科技不承担相关的费用或责任：(a)意外事故、滥用、使用不当或任何擅自维修、改装或拆卸；(b)不正确的操作或维护、不依照产品说明进行使用，或连接到不适当的电源；(c)疏忽使用或任何液体渗入机器内；(d)使用非粤嘉科技提供的耗材、配件；(e)机身编号被涂改或者与质保卡所列不符。

如何获得质保支持。在提交返修申请之前，我们建议您先访问[www.feyin.net](http://www.feyin.net)，了解技术支持方面的信息。粤嘉科技通过全国经销网络进行飞印硬件产品的售后服务，您可将坏件交给原经销商，在经销商处填写返修申请，然后由经销商代为转交您的坏件至我们的服务中心。如果不能在经销点处理返修申请，或者有任何与产品的其他的疑问，请直接与粤嘉科技联系解决。您可以

在产品随附的文档或在网站[www.feyin.net](http://www.feyin.net)上找到粤嘉科技的地址和客户服务联系信息。

有限责任。粤嘉科技对于任何特殊、间接、偶发或继发性损害均不承担任何责任，包括但不限于利益损失、收入损失或数据丢失（无论是直接还是间接），或由于违反本产品的任何明示或暗示质保条款而导致的商业损失，即使粤嘉科技事前已知晓此类损害的可能性也是如此。

暗示质保期。除适用法律禁止的情形之外，任何与本硬件产品有关的适销性或特定用途适用性的暗示质保或条件均不得超过适用于本产品的有限质保期所规定的期限。

国家法定权利。消费者享有针对消费品销售的适用国家法规所规定的合法权利。此类权利不受本“飞印硬件产品有限质保条款”的影响。

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质保期限。有关产品质保期限，请参考个别产品网页中的资讯。



## Feyin® Important Information

### Feyin Limited Hardware Warranty

#### English

##### Feyin Limited Hardware Warranty

Yuejia Tech warrants to the original purchaser that your Feyin hardware product shall be free from defects in material and workmanship for the length of time, identified on your product package and/or contained in your user documentation, from the date of purchase. Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser. This warranty gives you specific legal rights, and you may also have other rights that vary under local laws.

Yuejia Tech's entire liability and your exclusive remedy for any breach of warranty shall be, at Yuejia Tech's option, (1) to repair or replace the hardware, or (2) to refund the price paid, provided that the hardware is returned to the point of purchase or such other place as Yuejia Tech may direct with a copy of the sales receipt or dated itemized receipt. Shipping and handling charges may apply except where prohibited by applicable law. Yuejia Tech may, at its option, use new or refurbished or used parts in good working condition to repair or replace any hardware product. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer or for any additional period of time that may be applicable in your jurisdiction

This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; (3) negligent use or any liquid flowing into the hardware; (4) serial number falsified or not in accordance with the warranty card; or (5) use of consumables or accessories not supplied by Yuejia Tech except where such restriction is prohibited by applicable law.

**How to Obtain Warranty Support?** Before submitting a warranty claim, we recommend you visit the support section at [www.feyin.net](http://www.feyin.net) for technical assistance. Valid warranty claims are generally processed through the point of purchase – please check with Yuejia Tech or the retailer where you purchased your product for details. Warranty claims that cannot be processed through the point of purchase and any other product related questions should be addressed directly to Yuejia Tech. The addresses and customer service contact information for Yuejia Tech can be found in the documentation accompanying your product and on the web at [www.feyin.net](http://www.feyin.net).

**Limitation of Liability.** YUEJIA TECH SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE OR DATA (WHETHER DIRECT OR INDIRECT) OR COMMERCIAL LOSS FOR BREACH OF ANY EXPRESS OR

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**Duration of Implied Warranties.** EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS HARDWARE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE APPLICABLE LIMITED WARRANTY PERIOD FOR YOUR PRODUCT. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**National Statutory Rights.** Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties in this Limited Warranty.

**No Other Warranties.** No Yuejia Tech dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

**Warranty Periods.** For the information of the product warranty period, please refer to individual product page in our website.